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EDUCATION

- 1988 Ph.D. University of Washington, Seattle, Washington
Major: Mass Communication
Dissertation: *The Effect of Telecommunication Development on the Growth of the Information Sector in the Newly Industrializing Countries*
- 1978 M.A. University of Vermont, Burlington, Vermont
Major: Mass Communication
- 1972 B.S. Boston University, Boston, Massachusetts
Major: Public Relations

PROFESSIONAL EMPLOYMENT

- 2004 - Present Agency for Healthcare Administration, Florida Center for Health Information and Policy Analysis, 2727 Mahan Drive, Tallahassee, FL 32308
Senior Management Analyst Administrator
- Responsibilities include administering the Office of Health Information Exchange, contract management of health IT grants and contracts, grant and report writing, monitor advances in health informatics and health IT, represent the State of Florida at national meeting and workgroups, make presentations at professional meetings and coordinate advisory councils.
- Project Director for the Florida Health Information Network and the State Health Information Exchange Cooperative Agreement Program, 2009-2010.
 - Contract Manager for the Medicaid Health Information Network, 2009-2010.
 - Project Director for an AHRQ grant: "Adding Clinical Data to Administrative Data," 2007 - 2009.
 - Administrative Coordinator for a \$9.6 million award in the Federal Communication Commission Rural Health Care Pilot Project, 2007 - 2009.
 - Contract Manager for the Point of Care grant to install electronic health record systems in small clinics, 2009.
 - Project Director for the Health Information Security and Privacy Collaboration Project to develop a Provider Education Toolkit and communication campaign, 2008 - 2009.
 - Technical Coordinator for Florida's Health Information Security and Privacy Collaboration (HISPC) Project, 2006 - 2008.
 - Administer of the www.fhin.net website, 2007 - 2010.
 - Staff support for the Health Information Exchange Coordinating Committee, 2008 - 2010.

- Staff Support for the Florida Electronic Prescribing Advisory Panel, 2007 - 2010.
- Staff support for the Governor's Health Information Infrastructure Advisory Board, 2005 - 2007.

Workgroups and Memberships

- Co-Chairman of the HIMMS/AHIMA Privacy and Security Workgroup, 2009.
- Member of the Steering Committee for the AHIMA State Level Health Information Exchange Project, 2007 - 2009.
- Member of the Public Programs Implementation Taskforce of the National Governor's Association State Alliance for E-Health, 2008.
- Member of the Advisory Council for ePrescribe Florida, 2006 - 2009.
- Communication Chair and RHIO Coordinator for the North/Central Florida Chapter of HIMSS, 2007 - 2009.
- Adjunct Faculty at the College of Medicine, Florida State University, 2008 - 2010.

2007 -
Present

Florida State University, College of Medicine, Tallahassee, FL

Adjunct Faculty

1998 -
Present

Image Research, 912 Shadowlawn Drive, Tallahassee, FL

President

Image Research is a communication research company that develops, conducts research projects, evaluates, state programs and media campaigns and develops technical reports based on solid research strategies and appropriate statistical techniques.

- Multivariate statistical analysis of large data sets.
- Evaluation of program processes, outcomes and data quality.
- Survey questionnaire design, sampling and data collection.
- Technical report writing and desktop publishing.

Evaluation Projects

- Evaluated the Florida Quit-for-Life-Line for the Division of Health Access and Tobacco in the Florida Department of Health, 2002 – 2007.
- Evaluated the Florida Quit-for-Life-Line communication campaigns targeting pregnant mothers, Black and Hispanic populations, 2005 - 2007.

2000 - 2003

Infinity Software Development, Inc., Tallahassee, FL

Business Information Analyst

Job responsibilities included statistical analysis and reliability testing of the educational software application, the FCAT Explorer; reporting student activity on the educational software to school districts; managing technical support services for the program; handled public relations and marketing of the application; conducted teacher training and made presentations to professional groups across Florida.

Accomplishments:

- Supervisor for the Support Team for the FCAT Explorer.
- Handled marketing and training for the FCAT Explorer and data analysis of software usage for all participating public schools.
- Enrolled over 2 million Florida students in the program in the 2002-2003 school year, and built a user base of over 700,000 students and teachers.
- Organized and conducted training in the FCAT Explorer in schools and school district offices across Florida.
- Presented analyses of the program at educational and academic conferences.

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- Produced biweekly activity reports for all of Florida's school districts.
 - Empirically demonstrated that use of the FCAT Explorer is related to successful performance on the Florida Comprehensive Assessment Test (FCAT).
- 1996 - 2000 State of Florida, Department of Labor and Economic Security, Division of Workers' Compensation, Bureau of Research and Education, Tallahassee, FL
Senior Management Analyst
Job Responsibilities: Lead analyst for the Data Quality Audit Consulting Team; evaluated data processes in select bureaus and wrote audit assessments; tracked workers' compensation medical and indemnity data; wrote regulatory analyses for the division's annual report; conducted independent research in workers' compensation topics.
- Accomplishments:
- Won Davis Productivity Awards in 1998, 1999 and 2000 for the audit reports.
 - Presented with two teamwork awards in 1998.
 - Presented analysis of workers' compensation legislative reform to the Workers' Compensation Research Group, 1997.
- 1995 - 1996 State of Florida, Department of Health and Rehabilitative Services, Alcohol and Substance Abuse Program Office, Tallahassee, FL
Senior Management Analyst
Responsible for policy and quantitative research in the substance abuse program office; developed and maintained substance abuse treatment database; evaluated admissions to and discharges from treatment centers; researched substance abuse treatment strategies employed by prevention providers; analyzed data on at-risk populations; wrote reports.
- Accomplishments:
- Analyzed and calculated performance rates for substance abuse treatment centers.
 - Designed a survey for substance abuse prevention providers and presented findings to the Center for Substance Abuse Prevention.
 - Worked with the Florida Department of Law Enforcement on joint projects.
- 1988 - 1995 Florida State University, Department of Communication, Tallahassee, FL
Assistant Professor
Specialized in new communication technologies, conducted research on communication efficiency of electronic mail, telecommunication development, policy and regulation, organizational integration of information technology and mass media; taught courses in new communication technologies, telecommunication regulation, mass media, desktop multimedia and organizational communication.
- Accomplishments:
- Published research papers on computers and communication and presented them at academic conferences.
 - Chaired master's theses and dissertations in communication technology studies.
 - Teaching excellence award, 1989.
- 1987-1988 Microsoft Corporation, Hardware Division, Redmond, WA
Software Tester
 - Software included mouse installation, CAD, Paintbrush, Excel and Windows 2.0.
- 1983-1984 Dublin City University, School of Communications, Dublin, Ireland
Visiting Lecturer
 - Taught courses in Public Relations, Organizational Communication and Statistics

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- 1984 - 1985 University of Washington, School of Communication, Seattle, WA
Teaching Fellow
- 1979-1981 University Printing, Seattle, WA
Bindery, Shipping
- 1978-1979 Queen City Printers, Burlington, VT,
Darkroom, Plate making
- 1975 - 1978 University of Vermont, Department of Communications, Burlington, VT
Teaching Fellow
- 1972 - 1975 Self-employed, Boston, MA
Free Lance Photographer
- 1968-1972 Mount Auburn Hospital, Cambridge, MA
Nursing Techniction

TECHNICAL SKILLS:

Three decades of experience in research and analysis, project management, writing grants and technical reports, public speaking and computing, with expertise in numerous software applications.

PROFESSIONAL REPORTS AS CONTRIBUTING AUTHOR

2009 Third Annual Electronic Prescribing Report. Produced for the Governor and Florida Legislature. January 2010.

HIMSS/AHIMA Health Information Exchange Security White Paper. Produced for HIMSS and AHIMA from a joint Privacy and Security Workgroup. October 2009.

Realizing State-level HIE Value and Sustainability: Advancing Effective State-level Approaches to Interoperability in the New Federal Context. Produced for the AHIMA State Level HIE Steering Committee, May 2009.

Health Information Security and Privacy Collaboration Provider Education Toolkit Final Report and Implementation Guide. Produced for the Health Information Security and Privacy Collaboration. Provider Education Toolkit Collaborative, March 2009.

2008 Second Annual Electronic Prescribing Report. Produced for the Governor and Florida Legislature, February 2009.

State-Level HIE Value and Sustainability: Approaches for Financing and Bringing Interoperable HIE to Scale. Produced for the AHIMA State Level HIE Steering Committee, November 2008.

Provider Education Toolkit (PET) Baseline Assessment and Communications Strategy Matrix Report. Produced for the Health Information Security and Privacy Collaboration. Provider Education Toolkit Collaborative, September 2008.

State Level Health Information Exchange: Coordinating Policies that Impact the Access, Use, and Control of Health Information, Final Report Part II. Produced for the AHIMA State Level HIE Steering Committee, March 2008.

State Level Health Information Exchange: Roles in Ensuring Governance and Advancing Interoperability, Final Report Part I. Produced for the AHIMA State Level HIE Steering Committee, March 2008.

2007 Florida Electronic Prescribing Report. Produced for the Governor and Florida Legislature, February 2008.

Privacy and Security Solutions for Interoperable Health Information Exchange. Produced for the AHIMA State Level HIE Steering Committee, March 2007.

Florida Health Information Network Architectural Considerations for State Infrastructure Draft White Paper. Produced for the Governor's Health Information Infrastructure Advisory Board and the Agency for Health Care Administration, March 2007.

Development of State Level Health Information Exchange Initiatives Final Report. Produced for the Health Information Security and Privacy Collaboration, January 2007.

Florida Health Information Network Architectural Considerations for State Infrastructure - Draft White Paper. Produced for the Governor's Health Information Infrastructure Advisory Board and the Agency for Health Care Administration, December 2006.

2001 Workers' Compensation Medical Reimbursement Manual Calculations. Produced for the Bureau of Rehabilitation and Medical Services, Agency for Health Care Administration, July 2001.

Findings and Recommendations of the Data Quality Audit Consulting Team Audit of the Bureau of Rehabilitation and Medical Services. Produced for the Bureau of Research and Education, Division of Workers' Compensation, Florida Department of Labor and Employment Security, April 2000.

Findings and Recommendations of the Data Quality Audit Consulting Team Audit of the Employee Assistance Office. Produced for the Bureau of Research and Education, Division of Workers' Compensation, Florida Department of Labor and Employment Security, April 1999.

Findings and Recommendations of the DQACT Audit of the DWC-13 Claims Handling Process in the Bureau of Monitoring and Audit. Produced for the Bureau of Research and Education, Division of Workers' Compensation, Florida Department of Labor and Employment Security, March 1998.

PROFESSIONAL EVALUATIONS

Florida Department of Health Quit-for-Life Line Evaluation and Quit Rate Report, 2006-2007. Produced for the Division of Health Access and Tobacco, Florida Department of Health, June 2007.

Evaluation of the Florida Quit for Life Line Spanish Language and African American Radio Advertising Smoking Cessation Campaigns, April, May and June 2006. Produced for the Division of Health Access and Tobacco, Florida Department of Health, March 2007.

Evaluation of the Florida Quitline Spanish Language and Prenatal Smoking Cessation Campaigns, May and June 2005. Produced for the Division of Health Access and Tobacco, Florida Department of Health, June 2006.

Florida Department of Health Quit-for-Life Line Evaluation and Quit Rate Report, 2006. Produced for the Division of Health Access and Tobacco, Florida Department of Health, June 2006.

Florida Department of Health Quit-for-Life Line Evaluation, 2005. Produced for the Division of Health Access and Tobacco, Florida Department of Health, June 2005.

Florida Department of Health Quit-for-Life Line Evaluation, 2004. Produced for the Division of Health Access and Tobacco, Florida Department of Health, June 2004.

Florida Department of Health Quit-for-Life Line Evaluation, 2003. Produced for the Division of Health Access and Tobacco, Florida Department of Health, June 2003.

PEER REVIEWED PUBLICATIONS

Sullivan, Christopher B. (1995). "Preferences for Electronic Mail in Organizational Communication Tasks." *Journal of Business Communication*, Vol. 32, No. 1.

Sullivan, Christopher B. and Peter Durand (1995). "Management, Technology and Communication Issues in the Implementation of a State Telecommuting Program." *Florida Communication Journal*, Vol. 22, No. 2.

PROFESSIONAL PUBLICATIONS

- McDaniel, Stephen R., and Christopher B. Sullivan (1998), "Extending the Sport Experience: Mediations in Cyberspace." in L. Wenner (Ed.), *Media Sport: Cultural Sensibilities in the MediaAge*.
- Viggiano, Greg, Christopher B. Sullivan and Mike Wallace (1995). "Distance Education Via Broadcast Satellites: Possibilities for Marketers and Planners." *Via Satellite Magazine*.
- Sullivan, Christopher B. (1990). "Toward a Communications Future: The Effects of Computerization on Telephone Development." in I. B. Singh and J. Hanson. *Advances in Telematics*, Vol. 1, Ablex Publishing. Company, Englewood Cliffs, NJ.

PROFESSIONAL AND ACADEMIC PRESENTATIONS

- Sullivan, Christopher B. (2009). "State-Sponsored Innovation in Health Information Exchange." Strategic Health Intelligence Summit, Pensacola, FL.
- Sullivan, Christopher B. (2009). "Data Challenges in Joining Clinical Laboratory Data to Administrative Inpatient Data." HCUP Partner's Meeting, Washington DC.
- Sullivan, Christopher B., Bahia Diefenbach & Pamela Banning (2009). "Real Needs for a Real Time LOINC® Translation Application: Advancing Interoperability On-The-Fly." 24th NAHDO Conference, Alexandria, VA.
- Sullivan, Christopher B. (2009). "The Expanding Role of e-Prescribing in Florida Medicaid, 2003-2009." e-Prescribing in Medicaid/CHIP Agencies: Implementation Approaches, Challenges, and Opportunities" Web-based Workshop Sponsored by AHRQ.
- Sullivan, Christopher B. (2009). The American Recovery and Reinvestment Act of 2009: Broadband Connectivity and Health Information Technology." Florida League of Cities and Florida Association of Counties Economic Stimulus Summit, Orlando, FL.
- Sullivan, Christopher B. (2009). "Utility and Savings from Florida Medicaid's e-Prescribing Pilot Project." eHealth Initiative Webinar Series, Transformation at the State Level: What States are Doing to Catalyze E-Prescribing Adoption.
- Sullivan, Christopher B. (2009). "The FCC Rural Healthcare Pilot Program: Access to Advanced Broadband Services for Rural Hospitals in the Florida Panhandle." Second Florida Congressional District's Healthcare Council Meeting, Tallahassee, FL.
- Sullivan, Christopher B. (2008). "Florida's Initiative to Empower Regional Health Information Organizations and Enable the Development of Health Information Exchange." National Conference of State Legislatures - Project HITCh at HIMSS, Orlando, FL.
- Sullivan, Christopher B. (2008). "Florida's RHIO Initiative: Recycling Lessons Learned into New Strategies for Health Information Exchange." HIMSS 2008 RHIO/HIE Symposium Advancing Your RHIO for Successful Sustainability, Orlando, FL.
- Sullivan, Christopher B. (2008). "Engaging Florida's Regional Health Information Organizations with the County Health Departments." Florida Association of County Health Officers Annual Meeting, Tampa, FL.
- Sullivan, Christopher B. (2008). "Florida's Initiative to Empower Regional Health Information Organizations and Enable the Development of Health Information Exchange." National Council for Prescription Drug Programs Health Information Technology (HIT) - A New Age for Electronic Processing, Jacksonville, FL.
- Sullivan, Christopher B. (2008). "Broadband Connectivity over the Florida Health Information Network." Florida Traffic Record Coordinating Committee Executive Board Meeting, Tallahassee, FL.

- Sullivan, Christopher B. (2007). "National Health Information Security and Privacy Collaboration (HISPC) Status of Florida's Participation." Florida House of Representatives, Committee on Health Care Quality, Tallahassee, FL.
- Sullivan, Christopher B., Kathy Mosbaugh, Tad Davis (2007). "Florida Medicaid Program: Impact of ePrescribing." ePrescribe Florida Summit, Orlando, FL.
- Sullivan, Christopher B. (2007). "Risk Self-Assessment Tool for Regional Health Information Organizations." Conference on Privacy and Security Solutions for Interoperable Health Information Exchange, Washington, DC.
- Sullivan, Christopher B. (2007). "From Electronic Medical Records to the Florida Health Information Network." The First Central Florida Electronic Medical Records Conference, Orlando, FL.
- Sullivan, Christopher B. (2007). "AHCA Initiatives in the Electronic Prescribing Clearinghouse and Health Information Technology." Florida House of Representatives, Committee on Health Care Quality, Tallahassee, FL.
- Sullivan, Christopher B. (2007). "AHCA's Long Term Plan for the Sharing of Electronic Health Records." Florida Senate, Senate Health Regulation Committee, Tallahassee, FL.
- Sullivan, Christopher B. (2007). "Findings from Florida's Health Information Security and Privacy Collaboration Project for Health Information Exchange." American Health Information Community Confidentiality, Privacy and Security Workgroup Meeting, Washington, DC.
- Sullivan, Christopher B. (2007). "Update on the Florida Health Information Network." AcademyHealth Annual Research Meeting, Health Information Technology Interest, Group Meeting, Orlando, FL.
- Sullivan, Christopher B. (2007). "Update on the Florida Health Information Network." Department of Health Paperwork Reduction and Health Information Management Meeting, Lake Mary, FL.
- Sullivan, Christopher B. (2007). "Integrating the Florida Health Information Network with the Nationwide Health Information Exchange." Department of Health, Health Information Management Meeting, Orlando, FL.
- Sullivan, Christopher B. (2007). "Florida RHIOs: Where Are We Headed? How Do We Get There?" Florida Association of Medical Directors of Information Systems, Tampa, FL.
- Sullivan, Christopher B. (2007). "Developing the Florida Health Information Network Through the FHIN Grants Program for Regional Health Information Organizations." Louisiana Department of Insurance 11th Annual Health Care Conference, Baton Rouge, LA.
- Sullivan, Christopher B. (2007). "A Tale of Two Quitline Media Campaigns: One Message, Divergent Outcomes." Southeast Evaluation Association Annual Conference, Tallahassee, FL.
- Sullivan, Christopher B. (2006). "Integrating Administrative and Clinical Data for Health Information Exchange." WEDI Annual Conference, Phoenix, AZ.
- Sullivan, Christopher B. (2006). "Evaluating the Effectiveness of a Smoking Cessation Media Campaign in Florida." Southeast Evaluation Association Annual Conference, Tallahassee, FL.
- Sullivan, Christopher B. (2005). Florida Department of Health Quit-for-Life Line Progress Report." Florida Tobacco Prevention Program, Strategic Planning Meeting, Tampa, FL.
- Sullivan, Christopher, B. (2004). "Telephone Counseling for Help in Quitting Smoking: Evaluating the Florida Quitline." Presentation made at the Southeast Evaluation Association Annual Conference, Tallahassee, FL.
- Diefenbach, Bahia N. and Christopher B. Sullivan and (2003). "Using the FCAT Explorer to Improve 5th Graders' Math Performance." Research paper presented at the Florida Educational Research Association Conference, Tallahassee, FL.

- Sullivan, Christopher, B. (2003) "Strengthening Reading Skills: Language Arts and the FCAT Explorer." Presentation made at the Florida Educational Technology Conference, Gainesville, FL.
- Sullivan, Christopher, B. (2002) "Using the FCAT Explorer." Presentation made to the Florida Association of School Administrators Assistant Principals Conference, Royal Palm Beach, FL.
- Sullivan, Christopher, B. and Bahia N. Diefenbach (2002). "Measuring the Effects of Effects of Using the FCAT Explorer on the 2002 FCAT Math Scores." Research paper presented at the Florida Educational Research Association Conference, Gainesville, FL.
- Sullivan, Christopher, B. (2002). "The FCAT Explorer: A Software Solution for Strengthening Math and Reading Skills in Students." Presentation made at the Miami-Dade Technology Conference, Miami, FL.
- Sullivan, Christopher, B. and Bahia N. Diefenbach (2002). "Thinking Outside of the Box Using the FCAT Explorer." Presentation made at the Palm Beach Educational Technology Conference, West Palm Beach, FL.
- Sullivan, Christopher, B. and Bahia N. Diefenbach (2002) "Using the FCAT Explorer for On-Line Instruction and Skill-Building." Presentation made to Florida's Advanced Placement Incentive Program Meeting, Tampa, FL.
- Sullivan, Christopher, B. and Bahia N. Diefenbach (2001). "Measuring the Effects of a Web-Based Practice Program on the FCAT Math Results of 5th Graders." Research paper presented at the Florida Educational Research Association Conference, Marco Island, FL.
- Sullivan, Christopher, B. (2001) "Introducing the FCAT Explorer." Presentation made at the Pinellas County Educational Technology Conference, Clearwater, FL.
- Sullivan, Christopher, B. (1997). "Modeling the Effects of Workers' Compensation Legislative Reform in Florida." Presentation made to the Workers' Compensation Research Group, New Brunswick, NJ.
- Sullivan, Christopher, B. (1996). "Substance Abuse Prevention Strategies Employed by Prevention Providers in Florida." Research paper presented at the Center for Substance Abuse Prevention, Single State Agency Contractors Meeting, Bethesda, MD.
- Sullivan, Christopher B. (1995). "Introduction to the Information Superhighway." Presentation made at the annual conference of the Florida Association of City Clerks, Fort Lauderdale, FL.
- Buckley, W. Jack and Christopher B. Sullivan (1995). "Seeing Red Over Seeing NYPD Blue: An Analysis of a Community's Willingness to Censor a Television Program." Paper presented at the 65th annual conference of the Southern States Communication Association, New Orleans, LA.
- Sullivan, Christopher B. (1994). "Building a Telecommunications Infrastructure for the Educational Superhighway." Paper presented at the annual conference of the Florida Communication Association, St. Augustine, FL.
- Jablonski, Patrick M. and Christopher B. Sullivan (1994). "Reporting Terrorism, 1981 - 1992: The Press, The President, and the Incidence of Terrorism." Paper presented at the annual conference of the Speech Communication Association, New Orleans, LA.
- Sullivan, Christopher B. (1994). "A NAFTA for Telecommunication Policy? The Case for Regulatory Integration in the Americas." Paper presented at the Communication in the Americas Conference, June 4-7, 1994, University of Calgary, Calgary, Alberta, Canada.
- Sullivan, Christopher B. and Lynnette Brown (1993). "The Role of Electronic Mail on Participation in the Decision Making Process." **Top Paper** in the Applied Communication Division for presentation at the annual conference of the Speech Communication Association, Miami, FL.
- Montgomery, Daniel, Christopher Sullivan, Thomas Hutchison and Michael Chamberlain (1993). "Problems Related to the Development and Diffusion of New Interactive Technologies." Paper

- presented at the annual conference of the Speech Communication Association, Miami, FL.
- Sullivan, Christopher B. (1993). "Interactive Technologies." Presentation made at the Second Annual Florida Government Technology Conference, Tallahassee, FL.
- Sullivan, Christopher B. (1993). "Telecommuting and Energy." Presentation made at the Florida Energy Initiatives Seminar sponsored by the Florida Institute of Government, Center for Professional Development, Tallahassee, FL.
- Sullivan, Christopher B. (1993). "Electronic Mail and Participation in Organizational Decision-Making" Paper presented to the Communication and Technology Division at the 43rd annual conference of the International Communication Association, Washington, DC.
- Sullivan, Christopher B. (1993). "Communication Across Computer Networks." Presentation made at the annual conference of the International Institute of Municipal Clerks, Orlando, FL.
- Sullivan Christopher B., and Duane Bennett (1993). "The Role of the University Telecommunication Manager in the Development of Academic Information Services." Paper presented at the 63rd annual conference of the Southern States Communication Association, Lexington, KY.
- Durand, Peter and C. Sullivan (1992). "Management, Technology and Communication Issues in the Implementation of a State Telecommuting Program." Paper presented at the annual conference of the Speech Communication Association, Chicago, IL.
- Laster, Clauda and Christopher B. Sullivan (1992). "The Effects of Televised Alcohol Messages on Behavioral Intentions." Paper presented at the annual conference of the Association for Education in Journalism and Mass Communication, Montreal, Quebec, Canada.
- Sullivan, Christopher B. (1992). "Modeling Information Technology Use and Organizational Productivity." Paper presented at the 42nd annual conference of the International Communication Association, Miami, FL. Awarded **Top Paper** in the Communication and Technology Division.
- Sullivan, Christopher B. and Musa Abu Hassan (1992). "Approaching a Telecommunication Lexicon." Paper presented at the 42nd Annual Conference of the International Communication Association, Miami, FL.
- Sullivan, Christopher B. (1992). "Gender Differences in the Use of Information Technologies." Paper presented at the 62nd annual convention of the Southern States Communication Association, San Antonio, TX.
- Sullivan, Christopher B. and J.D. Rayburn, II (1991). "Communication Apprehension and Computer Mediated Communication." Paper presented at the annual conference of the Speech Communication Association, Atlanta, GA.
- Sullivan, Christopher B. and Musa bin Abu Hassan (1991). "Toward a New Model of Telecommunication Policy for the Developing Countries." Paper presented at the annual conference of the Association for Education in Journalism and Mass Communication, Boston, MA.
- Sullivan, Christopher B. (1991). "Preferences for Electronic Mail in Organizational Communication Tasks." Paper presented at the 41st annual conference of the International Communication Association, Chicago, IL.
- Sullivan, Christopher B. and Chip Wells (1991). "Desktop Publishing a Journal." Video presented at the 61st annual convention of the Southern States Communication Association, Tampa, FL.
- Rayburn, J.D. and Christopher B. Sullivan (1990). "Communication Apprehension and the Use of Electronic Mail." Presentation at the Florida Communication Association, Tallahassee, FL.
- Sullivan, Christopher B. and J.D. Rayburn, II (1990). "The Impact of Electronic Mail on the Legislative Process in the Florida House of Representatives." Paper presented at the 40th annual conference of the International Communication Association, Dublin, Ireland.

- Sullivan, Christopher B. (1989). "The Impact of Electronic Mail on Organizational Performance." Paper presented at the 10th International Conference on Information Systems, Boston, MA.
- Sullivan, Christopher B. (1989). "Electronic Mail and Information Empowerment." Paper presented at the 17th Annual Telecommunication Policy Research Conference, Airlie, VA.
- Sullivan, Christopher B. (1989). "Comparing Predictors of Telecommunications Development in the Newly Industrializing Countries: The Explanatory Power of Information Sector Employment." Paper presented at the 39th annual conference of the International Communication Association, San Francisco, CA.
- Sullivan, Christopher B. (1989). "Convergent Research Perspectives on Telecommunication Development in the NICs: A Systems Approach." Paper presented at the 39th annual conference of the International Communication Association, San Francisco, CA.
- Sullivan, Christopher B. (1989). "The Third World Response to 'Media Imperialism': Cultural Reaction or Pro-Active Media Production?" Paper presented at the Literature and Film Conference, Tallahassee, FL.
- Sullivan, Christopher B. (1988). "Modeling Communications Demand and Telephone System Response: the Information Sector as a Predictor of Telecommunications Development in the Newly Industrializing Countries." Presented to the International Telecommunications Society, Cambridge, MA.
- Sullivan, Christopher B. (1988) "Overcoming the Telecommunications Bottleneck: The Effect of Information Sector Growth on Telecommunication Policies." Presented to the International Communications Association, New Orleans, LA.
- Sullivan, Christopher B. (1987). "The Effect of Information Sector Growth on Telecommunications Development Policies: A Comparative Case Study of Ireland and South Korea." Presented to the 15th Annual Telecommunication Policy Research Conference, Airlie, VA.
- Sullivan, Christopher B. (1987). "Dimensions of Interest in International News." Paper presented to the Association for Education in Journalism and Mass Communication Conference, San Antonio, TX.
- Bowes, John and Christopher B. Sullivan (1985). "From Agriculture to Information: Bypassing the Industrial Revolution." Presented at the International Communications Association Conference, Honolulu, Hawaii.

PROFESSIONAL SERVICE

- Co-Chairman of the HIMSS/AHIMA Privacy and Security Workgroup, 2009.
- Member of the Public Programs Implementation Taskforce of the National Governor's Association State Alliance for E-Health, 2008.
- Member of the HIMSS/AHIMA State-Level Health Information Exchange Steering Committee, 2007-2009.
- Member of the Advisory Council for ePrescribe Florida, 2007-2009.
- Communication Chair and RHIO Coordinator for the North/Central Florida Chapter of HIMSS, 2007-2009.
- Adjunct Faculty at the College of Medicine, Florida State University, 2008-2009.
- Communication Chair for the North/Central Florida Chapter of HIMSS, 2008-2009.
- RHIO Coordinator for the North/Central Florida Chapter of HIMSS, 2007-2008.
- Member of the Health Information Management Systems Society (HIMSS), 2007 – present.
- Member, Southeast Evaluation Association, 2003– present.

Member, Florida Educational Research Association, 2001-2004.

Member, Board of Directors and Webmaster, *International Quarterly*, 1996-2000.

Secretary, Communication and Technology Division, International Communication Association, 1992-1995.

Member, Dissertation Award Committee, Communication and Technology Division, International Communication Association, 1992-93.

Reviewer, *Journal of Broadcast and Electronic Media*, 1991-94.

Electronic Editor, FSU College of Communication Newspaper, *Smoke Signals*, 1989-93.

Managing Editor, Journal of the International Interactive Communication Association, 1991.

Member of the American Association for Education in Journalism, 1985 – 1995.

Member of the International Communication Association, 1985 – 1995.

AWARDS AND HONORS

State of Florida *Davis Productivity Award* for work done with the Data Quality Audit Consultant Team, Division of Worker's Compensation, Department of Labor and Employment Security, 2000.

State of Florida *Davis Productivity Award* for work done with the Data Quality Audit Consultant Team, Division of Worker's Compensation, Department of Labor and Employment Security, 1999.

State of Florida *Davis Productivity Award* for work done with the Data Quality Audit Consultant Team, Division of Worker's Compensation, Department of Labor and Employment Security, 1998.

Department of Labor and Employment Security *Teamwork Award* for work done with the Data Quality Audit Consultant Team, 1998.

Division of Workers' Compensation *Team Award* for work done with the Data Quality Audit Consultant Team, 1998.

Bureau of Research and Education, Division of Workers' Compensation, *Job Well Done Award*, 1997.

Teaching Award, Panama City Campus, Florida State University, 1989.

VOLUNTEER AND CHARITABLE ACTIVITIES

Desktop Publisher of the Southeast Evaluation Association Newsletter, 2004-2009.

Webmaster and Information Technology consultant for *International Quarterly*, 1997 - 2000.

Pro bono computer support for the office of the Florida League of Women Voters, 1996-1998.

Volunteer Basketball and Softball Coach, Tallahassee Parks and Recreation Department, 1991-95.

Volunteer Basketball Coach, Lake Washington Parks and Recreation Department, Kirkland, WA, 1985-88.

REFERENCES

Available upon request